



The Organization for Economic Co-operation and Development -- OECD

Category: Website

Jurisdiction: International

Management Issues: Community/Economic Development

Policy Area:

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The [Organization for Economic Co-operation and Development](#) has established a new web site with **a great deal** of information of value to reinventers everywhere.

[The Public Management Service \(PUMA\)](#) reports on, analyzes and assesses information on public management developments in OECD Member countries. The information and reports generated by PUMA closely track many of the major reinvention themes extant in the United States. General areas covered are:

- Governance and Public Management. Of special note is [A Ministerial Symposium on the Future of Public Services](#) which outlines how similar trends are driving reinvention throughout the industrial world
- General Trends and Developments
- Strategic Management and Policy-Making
- Information Technology and Information Policy
- Performance and the Management of Resources. "This section addresses practical and specific issues of how to improve performance, issues related to redistribution

of responsibilities, management of budgets and human resources." This section is particularly rich including:

- [Performance Management](#) "examines issues of the measurement of the performance of public sector organisations, including their effectiveness, efficiency, service quality and responsiveness, and mechanisms to integrate performance issues into the management of these organisations."
- [Budgeting and Financial Management](#) "addresses techniques aimed at increasing overall budgetary control and performance."
- [Market-type Mechanisms](#) "analyses government experiences in applying market-based mechanisms such as contracting out, user charging, increased choice, competition, corporatisation, and commercialisation." **Forthcoming Work** includes *Best Practice Guidelines for Contracting Out Government Services* offering practical guidance for governments on the implementation of contracting out policies and case studies illustrating experiences with contracting out specific activities in selected Member countries: Australia, Denmark, Iceland, Mexico, Netherlands, New Zealand, Turkey, United Kingdom and the United States.
- [Managing Across Levels of Government](#) "examines issues of co-ordination, performance and accountability related to redistributing responsibilities to different levels of government."
- [Human Resources Management](#). This section contains a wealth of information on reforming human resource systems including "more flexible, performance-oriented, and cost-effective employment and pay practices."
- [Regulatory Management and Reform](#). "This section addresses issues of improving regulatory quality, developing alternatives to traditional regulation, and reducing administrative burdens on private enterprise."

The OECD site also includes links to other web sites including:

- Links to [Other Performance Management Sites](#)

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